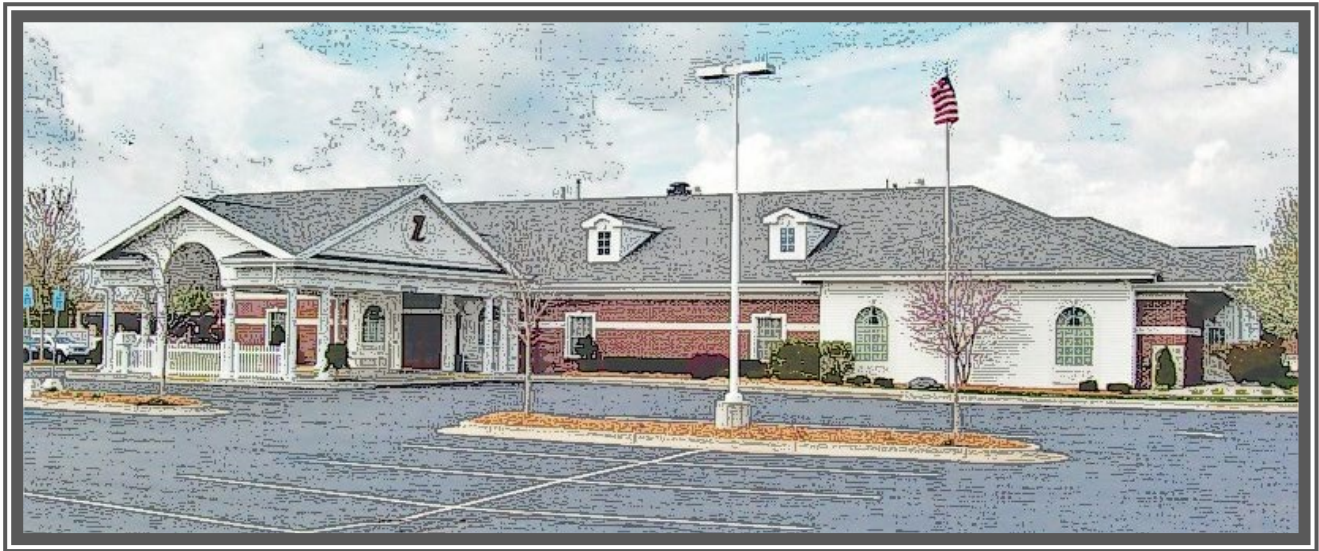




Zaagman Memorial Chapel, Inc.

ESTABLISHED 1890



2800 Burton St. SE – Grand Rapids, Michigan – 49546

Phone: 616-940-3022 Fax: 616-940-2263 Website: www.zaagman.com

Established 1890 – Manager: James E. Koops

GENERAL PRICE LIST

These prices are effective as of July 1, 2019 & are subject to change without any notice.

The goods and services shown below are those we can provide to our customers. You may choose only the items you desire. **However, any funeral arrangements you select will include a charge for our basic services and overhead.** If legal or other requirements mean you must buy any items you did not specifically ask for, we will explain the reason in writing on the statement we provide describing the funeral goods and services you selected.

This list does not include prices for certain items that you may ask us to buy for you, such as cemetery or crematory services, flowers and newspaper notices. The prices for those items will be shown on your bill or the statement of funeral goods and services selected. We charge for, in our services, in buying these items and we may receive benefits from the supplier for providing this service. Also, you as a client may benefit from discounts received from the supplier.

Caskets: \$2,195 - \$6,595 - A complete price list will be provided at the funeral home.
Outer Burial Containers: \$1,095 - \$3,795 - A complete price list will be provided at the funeral home.

PROFESSIONAL SERVICES, FACILITY USAGE, EQUIPMENT & MERCHANDISE

- **Basic Services of Funeral Director and Staff** **\$3,000.00**
This fee for our basic **services and overhead** will be added to the total cost of the funeral arrangements you select. (This fee is already included in our charges for direct cremations, immediate burials, and forwarding or receiving remains.)

Our fee for the basic services of funeral director and staff includes, but is not limited to, staff to respond to initial request for service; arrangement conference with family and/or responsible parties; arrangement of funeral; preparation and filing of necessary authorizations and permits; recording vital statistics; preparation and placement of obituary notice; and coordination with those providing other portions of the funeral, e.g., cemetery, crematory, vault companies and others as required. Also, included in this charge are overhead expenses relative to our facilities such as temporary sheltering of remains, professional licensing, legal and accounting fees, insurance, building and utility expenses, parking lot and grounds, maintenance, taxes, equipment, furnishings, inventory costs, recordkeeping, and secretarial and administrative expenses.
- **Embalming** **\$600.00**
Except in certain special cases, embalming is not required by law. Embalming may be necessary, however, if you select certain funeral arrangements, such as a funeral with viewing. If you do not want embalming, you usually have the right to choose an arrangement that does not require you to pay for it, such as direct cremation or immediate burial.
- **Other Preparation of the Body** **\$300.00**
Provided services that may include, but are not limited to the following: Washing, bathing and disinfecting of the body (when no embalming), reconstructive restoration of features when necessary, refrigeration of remains when necessary, dressing of the remains, cosmetizing, reconstruction and restoration of features, placing remains in casket or other approved container, special care of autopsied remains.
- **Funeral Ceremony at the Funeral Home or Other Facility** **\$1,000.00**
Services that include our staff and supervision necessary to setup, attend and oversee the funeral ceremony, staff for attending and traveling to the disposition, use of facility for ceremony, coordination and logistics necessary to schedule event.
- **Visitation/Viewing (one day) at the Funeral Home** **\$600.00**
Services that include set up of visitation room, use of visitation room and equipment, placement of encased remains, display of floral arrangements, supervision and attendance during visiting hours, clean-up of room after and between uses.
- **Transfer of Remains to Zaagman Memorial Chapel (additional mileage charge of \$3.00 per mile after 30 miles)** **\$250.00**
- **Use of Hearse to Transfer Remains to Place of Final Disposition** **\$250.00**
- **Guestbook & Thank-You Cards** **\$100.00**
- **Memorial Folders or Prayer Cards (Stock and Printing)** **\$100.00**
- **Memorial Service at the Funeral Home or Other Facility** **\$1,000.00**
Services that include our staff and supervision necessary to setup, attend and oversee the memorial service (**without** the body present), staff attending and traveling to the disposition, use of facility for ceremony, coordination and logistics necessary to schedule event.
- **Graveside Service Charge** **\$300.00**
Services that include coordination of the disposition service, supervision of a licensed funeral director at the disposition service, and any other staff necessary to assist at the service.
- **Zaagman Community Room Rental (Included: Attendant, Set-up, Clean-up, Punch, Coffee)** **\$300.00**
- **Custom Printing with Photo(s) (in addition to the standard printing fee)** **\$100.00**
- **Delivery of Flowers and Other Materials for Memorial Service When Our Staff Is Not Present** **\$300.00**
- **Use of Van to Transport Remains to Place of Final Disposition** **\$200.00**
- **Custom DVD Slideshow (Up to 80 pictures, \$1.00 extra per image over 80)** **\$200.00**
- **Copy of DVD Slideshow (per copy)** **\$20.00**
- **Laminated Copy of the Obituary** **\$5.00**
- **Shelter of Remains (*per day past 72 hours of funeral service)** **\$75.00**
- **Additional Mileage (one-way charge, after 30 miles)** **\$3.00 per mile**
- **Overtime Charge for Saturday Services** **\$250.00**
- **Overtime Charge for Services after 4 pm, any Sunday, and all Holidays** **\$500.00**

FORWARDING OF REMAINS TO ANOTHER FUNERAL HOME \$2,000.00

This charge includes local removal of remains, discounted basic services of funeral director and staff, arrangement conference, coordination of transportation details, necessary authorizations, embalming, use of facilities, shipping container, local transportation within 30 miles. Extra mileage charges will apply if transporting outside of a 30 mile radius. (This charge does not include visitation, rites, or ceremonies prior to forwarding the remains. Also, it does not include any shipping costs.)

***Surcharge of \$850.00 will apply if forwarding remains outside the United States of America.**

RECEIVING OF REMAINS FROM ANOTHER FUNERAL HOME \$1,500.00

This charge includes discounted basic services of staff, arrangement conference, coordination of service details, temporary shelter of remains, local transportation to funeral home, transportation of remains to local cemetery. (This charge does not include any use of facilities for visitation, rites, or funeral ceremony.)

****ZAAGMAN MEMORIAL CHAPEL, INC'S POLICY STATEMENT ON CREMATION****

We at Zaagman Memorial Chapel, Inc. are dedicated to provide cremation services with the greatest amount of dignity and respect. Cremation is a final and irreversible act and we feel that it is our responsibility to family members to ascertain with absolute certainty the identity of a deceased family member prior to actual cremation. In exercising our responsibility to your family, we may ask an immediate family member or other person authorized by the family who is familiar with the decedent, to make a positive identification of the decedent prior to cremation. For your convenience, a 15 minute period will be reserved for you at a specific date and time at our Chapel for the identification process. The identification process is not intended to be a traumatic experience for you or your family, but rather a necessary procedure to provide peace of mind to you and to our staff. We assure you that the decedent will be properly covered in an appropriate manner and a staff member will be present to assist you. We hope this process will not inconvenience you and we hope that you will agree that this request is in the best interest of you and your family.

DIRECT CREMATION \$2,500.00 - \$9,095.00

This charge includes discounted basic services of director and staff, removal of remains from place of death (local), temporary shelter of remains, local transportation to crematory, securing and filing of necessary permits and authorizations. It does not include the crematory fee, fees associated with permits, or any facilities for visitation, rites, or ceremonies.

If you want to arrange a direct cremation, you can use an alternative container. Alternative containers encase the body and can be made of materials like fiberboard or composition materials (with or without an outside covering). The container we provide is an unfinished wood bottomed tray with a cardboard outer covering.

DIRECT CREMATION - With Alternative Container (tax not included) \$2,650.00

DIRECT CREMATION - With Container Provided By Purchaser (Must meet state or crematory requirements) \$2,500.00

IMMEDIATE BURIAL \$2,500.00 - \$9,095.00

This charge includes discounted basic services of director and staff, removal of remains from place of death (local), temporary shelter of remains, securing and filing necessary permits and authorizations, local transportation to cemetery. It does not include any cemetery costs, permit fees, or any facilities for (other than for identification purposes), rites, or ceremonies.

IMMEDIATE BURIAL - With Casket Selected From Our Funeral Home (Plus cost of casket) \$2,500.00

IMMEDIATE BURIAL - With Casket Provided By Purchaser \$2,500.00

**** Available options for Immediate Burial or Direct Cremation ****

The charges for Immediate Burial and Direct Cremation are intended for the most basic of dispositions which does not include any of the following service options. The charges listed below are optional, **but will be added** as extra itemization in addition to the pricing of Immediate Burial or Direct Cremation when the consumer selects to have the below service(s) rendered with the aid of the funeral home. The consumer is welcome to arrange for the following services on their own, but Zaagman Memorial Chapel will not be held responsible for any complications that may arise from not contractually handling these services.

Delivery of Flowers and Other Materials for Memorial Service When Our Staff Is Not Present \$300.00

Provide a Printed Guestbook and Thank-You Cards \$100.00

Provide Stock Printed Memorial Folders \$100.00

ANATOMICAL DONATION \$2,200.00

This charge includes discounted basic services of the director and staff, removal from place of death (local), securing and filing necessary permits and authorizations, transportation to University. It does not include any cemetery costs, fees associated with permits, visitation, viewing, rites, ceremonies, obituary placements, or mileage. (*Local transportation to MSU in GR, no charge)

Burial & Cremation Package Offerings

There will be *no substitutions or adjustments* to the following packages which would result in a lesser package price. If the service(s) you as a consumer wish to have are not included in any of the following cremation or burial packages, we will itemize the exact services you wish to select and their corresponding prices on the Statement of Goods and Services.

Traditional Funeral Service Burial Package (M-F)\$6,100.00

**Please refer to the symbols (•) on the inside left-hand page for the itemized services and merchandise included in the Traditional Service Package.*

SERVICES INCLUDING THE FOLLOWING: Basic services of the funeral director and staff, Embalming, Other preparations of the body, Up to one day of Viewing and Visitation at the Funeral Home, Funeral service including staff at the funeral home or at another facility, Graveside Service if requested, Local Transfer of Remains from place of death, Use of Hearse, Guestbook, Thank-You's, Memorial Folders or Prayer Cards, CD and/or DVD recording of the service (if possible), Lamination of the obituary. DOES NOT INCLUDE A CASKET OR VAULT SELECTION, CEMETERY COSTS, FLOWERS, OR OBITUARY NOTICES. ANY AND ALL OTHER APPLICABLE MERCHANDISE OR CASH ADVANCE ITEMS WILL BE ADDITIONAL.

Remembrance Funeral Service Burial Package (M-F)\$5,500.00

**This package is the same as the Traditional Service Package with the exception of the one day of visitation prior to the day of the funeral service.*

Tribute Burial Package (M-F)\$4,900.00

SERVICES OF IMMEDIATE BURIAL WHICH INCLUDE: Discounted Basic Services of the funeral director and staff, One hour of private FAMILY ONLY viewing of the deceased, Local Transfer from the place of death to the funeral home, Memorial service including staff at the funeral home or at another facility with Visitation one or two hours prior to the memorial service. Obituary development and submission (not the actual cost of the obituary), Transportation to a local cemetery and Graveside Service. Guestbook, Thank-You's, Memorial Folders or Prayer Cards, CD and/or DVD recording of the service (if possible), Lamination of the obituary. DOES NOT INCLUDE A CASKET OR VAULT SELECTION, CEMETERY OPENING AND CLOSING COSTS, ANY AND ALL OTHER APPLICABLE MERCHANDISE OR CASH ADVANCE ITEMS WILL BE ADDITIONAL COSTS.

- Add 1 day of Visitation +\$600.00
- If Zaagman Staff is Not Present at the Memorial Service (subtract) -\$700.00

In the following list of packages, cremation is the final disposition. All packages include our service charge, a casket or cremation container, crematory expenses and permits. Sales Tax on merchandise is not included. The packages do not include obituary notices, honorariums or stipends, any cemetery charges (if burying the cremains), food, room rental for food, or any other cash advance items.

Traditional Service Cremation Package (M-F) \$7,870.00

- Services where embalming is required for public viewing of the body. One day of visitation prior to the day of the funeral. Cremation takes place after the services. Includes Rental Casket & Urn. Cash Advances and Sales Tax are extra.

Remembrance Service Cremation Package (M-F) \$7,270.00

- Services where embalming is required for viewing of the body. Visitation is the same day as the funeral. Cremation takes place after the services. Includes Rental Casket & Urn. Cash Advances and Sales Tax are extra.

Tribute Memorial Service Cremation Package (M-F) \$4,870.00

- Services where the body is privately viewed by the immediate family and then cremation takes place. Includes a memorial service. Includes choice of an Urn and Cremation Container. Cash Advances extra.
 - Add 1 day of Visitation +\$600.00
 - If Zaagman Staff is Not Present at the Memorial Service (subtract) -\$700.00

Private Family Viewing Cremation Package \$3,220.00

- Services where the body is privately viewed by the immediate family during normal business hours. Direct Cremation to follow. Cremation Container in package. Urn not included. Cash Advances extra. Does not include any coordination of services.
 - Add Guestbook & Thank-you cards +\$100.00
 - Add Memorial Folders +\$100.00
 - Add Delivery of Flowers and Other Items for Memorial Service (When Staff Not Present) +\$300.00

Basic Cremation Package \$2,920.00

- Direct Cremation. No Services or Viewing. Includes Alternative Container, Cremation Permit, Crematory Costs. Urn not included. Cash Advances extra. Does not include any coordination of services.
 - Add Guestbook & Thank-you cards +\$100.00
 - Add Memorial Folders +\$100.00
 - Add Delivery of Flowers and Other Items for Memorial Service (When Staff Not Present) +\$300.00